



**ANNUAL REPORT**  
**2019 - 2020**

## **ANNUAL GENERAL MEETING**

Tuesday, October 20, 2019

5:00 p.m.

Virtual Format

1. Welcome
2. Approval of the Agenda
3. Approval of Minutes 2019 AGM (October 27, 2019)
4. Financial Report
5. Report from the Nominating Committee
  - Election of the 2020-21 Directors and Officers
6. Other business
7. Adjournment

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### **CHAIR'S REPORT**

Well it sure has been an unusual year for your Executive and indeed the entire world!

This year your KWSVC Executive has had to make some tough decisions with regard to our fund-raising projects as a result of of the pandemic. With the closing of the Centre in the Square and the change in the way the Kitchener-Waterloo Symphony presents its concerts, many of our Volunteers, under the leadership of Harry Lane, have not been called on to assist at school concerts, help KWS staff with renewal mailings or program stuffing.

The Ontario Volunteer Service Awards were not given out this year but every one of our volunteers deserves recognition for their commitment and dedication to helping the KWS.

The Card and Games Party had a good long run as a fundraiser but because of Covid-19 this project has been discontinued.

Scholarships were not handed out to Youth Orchestra members in 2020 and will not be presented in 2021 either.

For obvious reasons Showcase was not offered and Symphony players are not receiving refreshments served by VC members. Thank you to Melba Bennett for 25

years of service in this role and to Joanne Joseph for all her shopping efforts for the Showcase.

The House and Garden Tour of Note was cancelled for 2020 but we are hopeful that it will again take place in 2021. Thank you to the Nancy Campbell Volunteer Team for what would have been another successful, truly community event in support of the KWS.

Despite this doom and gloom, there has been a bright spot because our beloved Love of Music Marathon has gone virtual this year. A huge thank you goes out to Executive member and incoming Chair of the VC, Catherine Duvall-Russel and her technical wizard sidekick Steve Hornett. These two amazing individuals have managed to pull off a very successful 75-day Music Marathon. The response has been overwhelming and our reach is even further than had we been able to have a “live” event.

I would like to extend warm thanks to Sandi Sparkes, Susan Seredynsky and Elizabeth Ladich who will be retiring from the Executive at this time. These three very capable women have been instrumental in working on our new KWSVC.ca website as well as our other projects. Please feel free to send them a quick note of thanks in the chat box during this meeting or give them a call sometime to thank them in person for their years of service on the Executive.

I am happy to say that the returning members, David Terry, Nancy Campbell, Elaine Scharlach, Catherine Duvall-Russell and my amazing secretary Bob Williams will provide a sense of continuity and history for our new executive members. I thank them for their commitment and willingness to stay on for another year.

I want to welcome our new Directors; I know they will be a great asset to the group with fresh ideas and opinions. Thank you for stepping up to serve on the Executive.

The pandemic has really forced the VC to pare down our projects and channel our energies in a more streamlined way.

I encourage all members present today to approve a few amendments to our constitution that will make things less complicated for the Executive.

Volunteers are crucial to making events happen and this organization is fortunate to have so many. I encourage all members to get involved as much as possible and to invite your family and friends to help support our amazing Kitchener-Waterloo Symphony by volunteering however and whenever needed. I know we have a good group of people in place to carry on the good work of supporting our Symphony.

With sincere thanks,

*Angela*

Angela Vieth,

Volunteer Committee Chair 2019-2020

**ANNUAL GENERAL MEETING**

Sunday, October 27, 2019, 3:30 p.m.  
Waterpark Place, 6 Willow Street, Waterloo

**Members present in person (quorum fifteen)**

Melba Bennett	Marnie Robertson
Nancy Campbell	Ana Sabados
David Christner	Susan Seredynsky
Carol Class	Elaine Scharlach
Catherine Duval-Russell	Sandi Sparkes
Steve Hornett	Sonja Schneider
Cathie Jenkins	Dee Sprung
Joan Mahaffey	Peter Sprung
Ed Moskal	Violet Sykes
Sue Moskal	David Terry
Bev Murray	Angela Vieth
Art Read	Heather Wakeling
Caroline Read	Ted Wakeling
Alistair Robertson	Nola Williams
Laura Robertson	Robert Williams

Invited Guest in attendance:  
Jung Tsai - Interim Associate Concertmaster

1. Welcome
  - Angela Vieth, Volunteer Committee Chair, called the meeting to order and welcomed members and our special guest Jung Tsai, Interim Associate Concertmaster, to the meeting.
  - She called upon the Secretary to confirm that the notification requirements outlined in Article 7 of the Volunteer Committee constitution had been met. With more than fifteen members now present, he also confirmed that the meeting had reached quorum and had the authority to conduct business.
  - The Secretary confirmed that the following documents had been circulated before the meeting to all members of the Volunteer Committee: the Agenda; the Annual Report, including Minutes of the 2018 AGM, Financial Statements for the fiscal year 2018-2019 and the text of the KWS VC Constitution. Additional printed copies were also available at the meeting.
  - The Secretary also proposed that, unless there were objections, the meeting would follow VC practice in which all matters are voted on by show of hands.
  - The Chair introduced members of the present Volunteer Committee Executive Committee in attendance and thanked them for their service over the last year.
2. Approval of the Agenda

Moved: Steve Hornett

Seconded: Susan Seredynsky

“That the Agenda for the 2019 Annual General Meeting be approved as distributed.”

Carried.

3. Approval of Minutes 2018 AGM (October 19, 2017)

Moved: Sue Moskal

Seconded: David Terry

“That the minutes of the 2018 Annual General Meeting of the Kitchener-Waterloo Symphony Volunteer Committee be approved as distributed.”

Carried.

4. Financial Report

Moved: Ed Moskal

Seconded: Sandi Sparkes

“That the Unaudited Financial Statements prepared by Cardy, Winters and Simon, Chartered Professional Accountants for the “Kitchener-Waterloo Symphony Orchestra Association” as at July 31, 2019 be approved as distributed.”

Carried.

5. Appointment of Accountant

Moved: Ed Moskal

Seconded: David Christner

“That Ed Simon of Cardy, Winters and Simon, Chartered Professional Accountants, be re-appointed as Accountant for 2019-2020.”

Carried.

6. Report from the Nominating Committee

John Dadds, Chair of the Nominating Committee, reported on the work of the Committee and thanked the members of the Committee for their participation. He announced the names of those nominated for positions on the Executive Committee.

Moved: John Dadds

Seconded: Marnie Robertson

“That the report of the Nominating Committee as circulated in the 2018 – 2019 Annual Report be approved.”

There being no further nominees from the floor, the motion carried.

7. Other business

- The Chair informed members that the Executive Committee has been considering several aspects of membership arrangements including the value of charging a membership fee, the methods of payment and record-keeping. She

also noted that we need to recruit a new membership convenor.

- Steve Hornett provided a demonstration of the new Volunteer Committee website and encouraged members to visit the site regularly for information on our activities and events (kwsvc.ca).
- Steve Hornett also highlighted an item included in the Youth Orchestra Program Scholarships Section of the Annual Report, namely the Schafer Foundation yearly donation of \$50,000 to the Scholarship Program and KWS.
- The Chair thanked the volunteers who assisted in the creation of the VC website and also reminded members that we welcome new volunteers for Showcase and the rehearsal refreshments committee. She also noted that we are seeking a convenor for the Card and Games Party.
- Catherine Duval-Russell reminded those in attendance about the up-coming Love of Music Marathon on November 9, 2019 and encouraged everyone to attend and/or participate.
- The Chair also thanked Nancy Campbell and her committee for their work on the House and Garden Tour and noted that a raffle with a garden planter and wine as the grand prize will be running through the current KWS season
- Finally, the Chair thanked Catherine Duval-Russell for making arrangements to hold the meeting at Waterpark Place.

#### 8. Adjournment

Moved: Heather Wakeling

Seconded: Dee Sprung

“That the 2019 Annual General Meeting of the Kitchener-Waterloo Symphony Volunteer Committee be adjourned.”

Carried.

Robert Williams, Secretary

## **REPORT OF THE NOMINATING COMMITTEE**

The nominations for the Executive Committee for the 2020/2021 term are as follows:

Chair: Catherine Duval-Russell

First Vice-Chair: Steve Hornett

Second Vice-Chair: vacant

Secretary: Robert Williams

Treasurer: Elaine Scharlach

Director: Ryhaun Ahad

Director: Nancy Campbell

Director: Elizabeth Hayes

Director: Doug Roberts

Director: David Terry

Immediate Past Chair: Angela Vieth

The Nominating Committee was composed of Angela Vieth (Chair), Marnie Robertson and the members of the Executive Committee.

Respectfully submitted by Angela Vieth,  
Chair of the Nominating Committee 2020

### **Biographies of Nominees for the Executive Committee 2020-2021**

The Nominating Committee recommends that the following persons be elected to the various positions on the Executive Committee of the Kitchener-Waterloo Symphony Volunteer Committee for the 2020-2021 term of office.

#### **Chair — Catherine Duval-Russell**

Catherine grew up in Quebec City. She studied piano and flute at the Conservatoire de Québec and graduated from Laval University with a B. Music and from University of Ottawa with a B. Education. After her studies she began a career in marketing with Procter & Gamble in Toronto and later in Cincinnati, Ohio.

Catherine always associated Waterloo with music because she knew that, in the mid-eighties, Canadian world-renowned contralto Maureen Forrester had been Laurier's Chancellor and had given her archives to Wilfrid Laurier University. Catherine got to know Kitchener and Waterloo while visiting her three children who all graduated from Waterloo. She noticed both cities' interesting and diverse musical offering, and went to a few concerts of the KWS. Catherine decided to move to Waterloo when she retired.

Catherine joined the KWS Volunteer Committee in 2014 and enjoys participating in many KWS VC events. She became Co-Convener of the Love of Music Marathon with Joan Ang and joined the KWS VC executive committee in 2015. She is currently the Convener and Program Coordinator of the Love of Music Marathon.

### **1<sup>st</sup> Vice Chair — Steve Hornett**

In March of 2019 Steve retired from Manulife after an 18-year career as a Project Director and System Architect. Since then, as sole proprietor of Raging Warthog Technology Services, he's been doing hands-on technology work for non-profits such as KWSVC, Elora Festival / Elora Singers and St. John's Anglican Church, Elora. Steve also recently joined Data Perceptions Inc. as a Senior Digital Transformation Consultant.

Steve's involvement with the KWS goes back to March 2004, when he was elected to the Board of Directors. Many of you will remember that era. Steve's role on the Board included Chair of the HR Committee, Conductor Search Committee Member and Board Secretary. During those six years, and after his retirement from the Board, he developed strong lasting friendships with many of the KWS musicians. Steve and his wife Laura Robertson are chair sponsors of KWS Second Trombone, Rachel Thomas.

Many of you will know that for more than a decade, Steve has been Convener of the KWS Youth Orchestra Program Scholarships, and was responsible for landing ongoing support from the Lawrence Schafer Foundation. While he anticipates the need for heavy lifting during his tenure as Vice Chair, Steve is planning on continuing in his scholarship convener role. Steve's experience in recent months with Catherine Duval-Russell on the Virtual Love of Music Marathon gives him confidence that the VC leadership is in great hands for the next few years.

Steve's experience with music is as a tuba player, choir singer and closet conductor. If you see him wildly waving his arms, he's probably conducting an imaginary orchestra performing Mozart or Dvorak.

### **2<sup>nd</sup> Vice Chair – To be determined**

#### **Treasurer – Elaine Scharlach**

After graduating from the University of Waterloo, Elaine and her husband lived in England where she cared for their two children while substitute teaching. Upon her return, Elaine was fortunate to have experienced teaching for the Waterloo Region School Board, social work at Lutherwood, and owning and operating her frame business.

She has had experience as a treasurer for the Petersburg Park Board, the Canadian Celiac Association and the Kitchener Musical Society Band and is pleased to accept the position as treasurer for the KWSVC.

Travel is a great passion, where she will soon attain membership in the Traveler's Century Club, having visited one hundred countries.

An active church member, Elaine also is interested in reading, knitting, interior design, as well as enthusiastically following the activities of her four busy grandchildren.

#### **Secretary - Robert Williams**



Bob took early retirement from the University of Waterloo at the end of 2006; he had been a faculty member for thirty-five years there concentrating on municipal government, Ontario and Canadian politics and arts policy. He served in a variety of roles in his department and faculty, as well as at the university level. In retirement Bob has been a consultant to over twenty municipalities revising their ward boundary systems and serves as Municipal Integrity Commissioner for the Township of Wilmot.

He sat on the board of the Canadian Clay and Glass Gallery in Waterloo for six years (the last two years as Chair) and was on the City of Waterloo's Advisory Committee on Culture from 2006 to 2014 (where he also served as Chair).

Bob and his wife Nola have been members of the Volunteer Committee since 1999. Bob's primary on-going Volunteer Committee role involves setting up the Showcase units but has been a regular helper at Card and Games Parties, the Love of Music Marathon and the House and Garden Tour as well as assisting at Showcase. He has been a member of the Executive Committee since 2011 and has been the Volunteer Committee Secretary since January 2016.

### **Director: Ryhaun Ahad**

Ryhaun hails from Guyana and has enjoyed life in Canada for the last thirty years. She was raised in the KW region and is a graduate of Conestoga College where she obtained a diploma in Public Relations and certificates in Business Management and Business Leadership. She is passionate about learning and inspiring others.

Her knowledge and experience have enhanced her career as a production planner for a company in the automotive sector where she is responsible for labour staffing, materials, and machine capacity in order to meet delivery commitments. Ryhaun is also active in her neighbourhood community where her skills also make an impact.

Ryhaun is mom to son Tennison, daughter Zoe and puppy Ace. Her hobbies and passions include travelling, reading and exploring with family and friends. Of the many places travelled, Tampa Bay holds special significance to her. Latin music is among her favourites; she finds it meaningful and soothes the soul. Ryhaun continues to challenge herself and skills, and her next journey is to learn to golf.

### **Director – Nancy Campbell**

Nancy grew up in Burlington Ontario and received her B.A.A. from Ryerson and her B. Ed. from the University of Toronto. She spent her teaching career working with the Waterloo Region District School Board as a Secondary Teacher, Business Department Head and Coordinator in the Office of Partnerships and Innovation.

Upon retirement in 2008, she opened NLC Enterprises, an education consulting business, and took on two contracts: International Student Recruitment for Conestoga College and Project Management for the Ontario Skills Passport website.

Now totally retired, she is presently Convenor of the KW Symphony's House & Garden Tour of Note and a member of the Probus Women's Club of Waterloo.

### **Director - Elizabeth Hayes**

Liz was born in the multicultural melting pot of Hamilton, Ontario. She attended Westdale Secondary School, Hamilton Teacher's College and graduated from McMaster University.

Liz's teaching career saw her teach everything from Music to less-than-enthusiastic grade 6 students to computer skills to more than enthusiastic junior kindergarten children; read countless stories to every age of student and even teach violin using the Suzuki method (after a very rapid crash course in it!). She can still play a mean "Twinkle", although not much else.

She and her husband are the proud parents of a daughter and son who now both have wonderful partners and are enjoying busy lives in Toronto and Kitchener. Liz inherited a strong sense of community and a feeling of responsibility to contribute to its well-being. She has been a member of the May Court club for almost 35 years and actively support its mandate to improve the lives of women and children in our community. She and her husband have been KW Symphony subscribers since the first year of our marriage and know the benefit the Symphony brings to our community. She adds, "I am happy to be involved in activities that support this amazing organization."

### **Director - Doug Roberts**

Doug was born and raised in Kitchener and attended Forest Heights Collegiate Institute. He remembers going to K-W Symphony concerts often at the Centre in the Square, and played there for two years with the Youth Orchestra.

Doug then studied music at McGill University in Montreal, where he met his future wife Megan, who is also a KWSVC member. They both work in libraries, with Doug working at the library at WLU, and Megan working at the Waterloo Public Library.

Megan and Doug have volunteered with the KWSVC for more than ten years and have met lots of great people. Doug currently play percussion in the K-W Community Orchestra under the baton of Dan Warren, and also plays with the Waterloo Chamber Players and the Cambridge Symphony Orchestra.

### **Director - David Terry**

Music has been David's abiding passion from a very early age. His father was an amateur conductor and violinist and went into record production and later television. He recorded with some of the great musicians of the twentieth century and David was fortunate to be able to attend many of his sessions. Much of David's education took place at the Royal Albert Hall from May to September when he attended numerous Promenade Concerts.

In his professional life David worked for twenty years with one of America's leading publishers of academic books as Vice President of International Sales. In addition he was a founding member of Open Text Corporation. David speaks fluent

Italian and good conversational French. David has been part of the Love of Music Marathon Committee. He lives in Kitchener.

### **Immediate Past Chair – Angela Vieth**

Born and raised on a farm near Chatham, Ontario, Angela completed her formal education at Wilfrid Laurier University, earning a Bachelor of Arts degree majoring in Music and French.

Since graduating in 1979, she has lived in Waterloo with her husband John. They have four adult children and seven grandchildren.

Angela grew up in a very musical family. She and many of her seven siblings were trained in classical piano or violin. She has taught piano privately and coordinated the Kitchener-Waterloo Kiwanis Music Festival for seven years.

Angela has been involved at the grass roots level in the community since the day she arrived. As Chair for the KWSVC for the past two years Angela will be stepping into the Past Chair role and serving her second consecutive year as the President of the Kiwanis Club of KW. She is serving her fourth term on Waterloo City Council and has served on various committees in her capacity as Councillor. Angela is the owner and Managing Director of Your KW Host, a company that offers custom relocation and group tours.

Angela and John are members of the Jazz Room and attend many KW Symphony concerts throughout the year. Angela enjoys golfing, cycling, scrap booking and spending time with her grandchildren Ella, Sophie, Wilhelm, Charlotte, Nora, Phillip and Lucas.

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## **ANNUAL REPORTS FOR EVENTS AND ACTIVITIES**

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### **YOUTH ORCHESTRA PROGRAM SCHOLARSHIPS**

It was not possible to conduct the awards ceremony or provide the awards to recipients for the 2019 / 2020 Youth Orchestra Program Season. This was to occur at the final YOP concert on April 25, 2020 but was cancelled, along with a number of other KWS concerts due to the Covid-19 pandemic

As a result, the standing funds that are owned and managed by the VC were not drawn upon, and individual cheques that had been collected were returned or destroyed. As of 31 July 2020, the cumulative value of these scholarship funds stood at \$186,575.63

Looking forward, at time of writing (October, 2020), the KWS Administration has advised it is highly likely that the YOP scholarships will not occur for the 2020/2021 season. YOP activities have not yet resumed, and even if this was to occur before Spring of 2021, there would not be sufficient time for the Leaders and Coaches to develop and provide input for the award process. As an outcome, it is likely that our scholarship funds will continue to grow through 2020/2021.

Last year we announced the VC had been awarded a yearly \$50,000 donation by the Lawrence Schafer Foundation. We are pleased to report that this donation arrived again in 2020, and the KWS continues to receive \$45,000 yearly from us. We continue to retain \$5,000 to ensure the ongoing health of the YOP scholarship program. We continue to be grateful to the Schafer family for their generosity, and the writer continues to harbour happy memories of Lawrence Shafer.

Obviously, there continues to be uncertainty as to when it will be possible to resume the YOP scholarship program. Any decisions in this regard will be guided by and dependent upon actions that the KWS takes with regard to the ongoing KWS Youth Orchestra Season. No changes are anticipated at this time to the structure or convener of the KWS YOP Scholarships.

Steve Hornett Convener, Youth Orchestra Program Scholarships

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### **HOUSE AND GARDEN TOUR OF NOTE 2020**

#### An Overview

The House and Garden Tour of Note was postponed due to the Covid-19 pandemic and has been rescheduled for Saturday, June 12, 2021. Five local properties from Kitchener, Waterloo, Cambridge and Conestogo were on the tour and these homeowners have agreed to be on the 2021 tour. The committee also ran a raffle for a garden planter filled with wine.

Committee members: Nancy Campbell, Connie Ferguson, Bev Murray, Art Read, Caroline Read, Marnie Robertson, Sandi Sparkes, Molly Worden, Agnes Dufournaud, Maureen Walsh, Liz Hayes, Susan Seredynsky, Bob Williams, David Terry and Angela Vieth.

Raffle Tickets Sold: 1,729

Financial Activity:

Revenue

Sponsorship	\$ 500.00
Raffle Tickets	<u>\$4,342.00</u>
Total Income	\$ 4,842.00

Expenses \$ 1,532.41

2020 Profit Provided to KWS: \$ 3,309.59

♪ Submitted by: Nancy Campbell, Convenor

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## LOVE OF MUSIC MARATHON 2019

### An Overview

On Saturday, November 9, 2019, the KWS Volunteer Committee hosted the 16<sup>th</sup> Love of Music Marathon at First United Church in Waterloo. 340 musicians gave 15 concerts in support of the Kitchener-Waterloo Symphony (KWS). The Waterloo Concert Band led by Trevor Wagler gave a concert commemorating the 100<sup>th</sup> anniversary of C.F. Thiele's arrival in Waterloo to direct the Waterloo Musical Society Band. They displayed lovely memorabilia near Hilliard Hall.

***Committee members:*** Carolyn McCallum, Catherine Duval-Russell, Darlene Ryan, David Terry, Elizabeth Ladich, Harry Lane, Holly Hu, Jamie Pepper, Marnie Robertson, Nola Williams, Sandi Sparkes and Susan Seredynsky, plus: Angela Vieth, KWS VC Chair, Nadine Collins, KWS, Joan Ang, Ed Moskal and Laurie Hoffman-Goetz.

**51** volunteers made the Love of Music Marathon 2019 possible:

- VC members, VC friends and family members: **36**
- Volunteer Action Centre volunteers and others from previous years: **15**

***Estimated total volunteer hours:*** 895 hours

- Music Marathon Committee hours, ex. LOMM day: 665
- Volunteer Hours on Music Marathon Day: 230 hours

### ***Financial Activity:***

Revenue sources

- Early, Late, On-Site and Online Donations and Pledges:	\$13,181.00
- Refreshments, Seasonal Planters & Carolyn McCallum cards:	\$469.00
Gross Revenue:	\$13,650.00
Expenses:	\$ 1,125.00
Profit Provided to KWS:	\$ 12,525.00

### **Love of Music Marathon sponsors**

First United Church; Wall's Piano Gallery; Attuned Moving; Waterloo Concert Band; Ten Thousand Villages Uptown Waterloo; Esta Chocolates; Carolyn's Seasonal Planters; Waterloo Siskins; K-W Symphony, K-W Community Orchestra; K-W Chamber Orchestra; City of Waterloo; CFUW K-W; KWCM Society; Words Worth Books.

### **A final note**

The Love of Music Marathon offers music students, amateurs and professional musicians of all ages a unique performance opportunity. It fulfills our organization's mission of increasing and maintaining community awareness of and support for the KWS, and has raised more than \$245K for the KWS. Thank you to every single one of you who played a role in ensuring the success of this remarkable annual fundraiser.

The 2020 Love of Music Marathon is taking place online from September 8 to November 21.

Respectfully submitted,  
Catherine Duval-Russell,  
Music Marathon 2018 Convener

## **CARD AND GAMES PARTY**

Due to Covid-19, in what would have been our 25<sup>th</sup> year, the Spring and Fall Card & Games Parties were cancelled. The committee members wish to thank the many volunteers and card party participants that have supported this fundraising event over the years. Some of the card players were there at the very beginning and their loyalty is greatly appreciated.

I would also like to take this opportunity to thank the individual committee members who are: Shirley Schweitzer, Nola Williams, Gloria Rudney, Sonja Schneider, Molly Worden and Harry Lane for their invaluable contributions.

## MEMBERSHIP

Sue and Ed Moskal have come out of retirement from official KWSVC duties to jointly assume the role of co-conveners of Membership. We started this activity shortly after the AGM in October 2019 as Marilyn Jacobi felt it was time to pass the torch to someone(s) new. At that time the 2019 renewal process was effectively finished.

Looking at the numbers of members who had officially renewed it appeared that many members had not yet renewed. Because it was difficult to continue the membership drive using the KW Symphony website to get membership fee payments and after discussion with some Executive members, it was decided not to reopen the drive but to assume that everyone else had renewed.

We then began planning how we would handle renewal in late spring of 2020. Then the pandemic stopped everything. Because getting fees handled through the KWS website remained difficult, after more discussions it was decided that membership fees would be waived for the 2020-21 season. Renewing members would be encouraged to consider a donation to the Volunteer Committee using the CanadaHelps web site.

We decided that it would be useful to ask members to renew using the “Join Us” form on the KWSVC web site. This process has now been going on for several weeks. But a new glitch appeared. The form works wonderfully if one uses a desktop or laptop computer. Unfortunately, many of our members use tablets or smart phones and there the form fails. We have encouraged renewing members to just send an email message to one of us with the basic personal information required. Through these two methods, 40 members have renewed as of the writing of this report. Renewals will continue.

Submitted by Sue and Ed Moskal, Membership Co-conveners.

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## SHOWCASE

### **An Overview**

Committee members : Ed Moskal, Robert Williams, Joanne Joseph  
Duties remain shared by all 3 committee members.

**Recorded Volunteer hours:** Approximately 1600 hours

### **Financial Activity: 2019 - 2019**

Showcase - \$5444.79

Artist CD's - \$1043.36

Total Net - 6,488.15

Complete financial records for 2019-2020 are not available.

Showcase remained popular with KWS patrons in 2019 and early 2020. Sales at the Kiosk in the Autumn and at the Card Party were brisk and were followed by a very successful Christmas season in 2019. We were on target to match last year's net profit.

The introduction of the Square credit card reader to replace the outdated manual system for processing credit cards, was much appreciated although some volunteers were cautious about using it at first.

Showcase is only successful with the cooperation and dedication of the volunteers who make themselves available to help. Since there were only 12 volunteers available for shifts in the fall, a lot of the work fell on a few people who were generous with their time. Nola Williams took over scheduling volunteers early in 2020, but of course the cancellation of the season in March brought Showcase volunteer activity to a halt.

We are in need of more volunteer support if we are to continue. Without the dedication of Bob Williams and Ed Moskal, it would be very difficult to continue into the next season.

Submitted by Joanne Joseph (Showcase Convenor)

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## AIRPORT AND LOCAL DRIVING FOR GUEST ARTISTS

Very briefly, this is an *extremely important* service that the Volunteer Committee provides the KW Symphony. We save considerable money for the symphony and we make transportation much more pleasant for guest performers and conductors. Local drivers receive no compensation as drives are very short, usually hotel to Conrad Centre or Centre in the Square. Airport drivers receive from the KWS \$40 for each trip to Pearson Airport to drop off a guest and \$50 for each trip to pick up a guest (the difference entails the necessity of parking). The alternatives are expensive taxis locally or expensive and unpleasant airport transit vehicles.

The major benefit for the volunteer driver is the opportunity to have a close encounter with some amazing musicians.

Of course, everything stopped in March. The number of volunteers doing airport drives was stable this past shortened season, but more would make it more certain that all trips to the airport are handled by volunteers. However, *for local drives we still had too few volunteer drivers*.

Now we wait for the 2021-22 KWS season when we will again have live concerts and guests who need rides.

Ed Moskal, liaison for Airport and Local Guest Transportation

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## **VOLUNTEER COMMITTEE WEBSITE COMMITTEE**

A new way to communicate! The development of content for successfully informed the creation and launch of the new in May of 2020. After many hours of research, meetings, and discussion in 2019, followed by plenty of revising and editing in the early months of this year, our Kitchener-Waterloo Symphony Volunteer Committee's website [KWSVC.ca](http://KWSVC.ca) was launched in May 2020 (although those in attendance at the 2019 Annual general Meeting had a preview). More recently, in the fall of 2020, the treasured Love of Music Marathon successfully integrated its content into the website, just in time to provide a vehicle for many musicians to participate virtually in the 75-Day Love of Music Marathon. Many viewers can enjoy YouTube performances daily and can choose to contribute donations in support of our KWS. Lots to check out in our new KWS Volunteer Committee resource: [KWSVC.ca](http://KWSVC.ca)

Website Committee: Sandi Sparkes, Susan Seredynsky, Elisabeth Ladich alongside Steve Hornett.